Guidelines for visiting researchers working
with the Budongo Conservation Field Station
(Abridged version)

This document provides guidelines for preparations for doing research in Budongo (the application process), facilities at camp and forest work at Budongo Conservation Field Station (BCFS). Visitors and intending researchers should take time to read it and make use of it.

RESEARCH PROPOSALS AND PERMITS

Application to do research at BCFS

Researchers

Researchers interested in coming to BCFS should begin by submitting a short proposal (1-2 pages) to the Director explaining the work they intend to do at Budongo. Students should consult with their University Supervisors before contacting the Director.

If one’s research is considered and does not conflict or overlap with other studies in terms of dates and topics, they will be invited to submit a full proposal for review by a research committee.

Your full proposal should address the following and should not be more than five pages:

- Background
- Aims and hypotheses
- Significance/relevance of the study
- Methods
- References
- Proposed dates
- Sources of funding (secured and pending)

If the proposal is accepted, the Director will contact the successful candidate and ask him or her to make a commitment to accepting the admission and coming to BCFS.

A researcher’s activities pertaining to their research at BCFS are bound by the content of their approved research proposal, which also protects them from overlap with other projects.

Volunteers

If you wish to volunteer at the BCFS, you should contact the Director. A researcher may also indicate and apply for a volunteer they intend to work with. Volunteers are usually assigned to support ongoing research and other projects. Volunteers are typically not allowed to collect their own data other than what has been listed by their supervisor.
Normally, volunteers are required to pay for their own camp and permit fees unless their Supervisor/ Senior researcher has funding for this position. Volunteers are subject to a probation period of 1 month.

**Declining of Proposals**

Not all proposals will be accepted. Sound proposals may be rejected simply because there is no space at camp or BCFS does not have appropriate facilities for the project. Then again, the topic may conflict with other ongoing or planned research.

For chimpanzee research, the number of researchers are strictly controlled to limit the impact on habituated animals. Your research may be declined on the basis that the maximum number of chimpanzee researchers accommodated by the field station has been reached as of the time of one’s proposed dates. In this case, one may then be asked to be flexible with the dates so that they may be accommodated at BCFS camp.

**Applications for research clearance and permits**

After acceptance of your research proposal by BCFS, all researchers are required to obtain research clearance from:

i) Uganda National Council for Science and Technology (UNCST); [www.uncst.go.ug](http://www.uncst.go.ug); Form RC-1 and the President’s Office Form RS-6.

ii) Uganda Wildlife Authority (UWA): [www.ugandawildlife.org](http://www.ugandawildlife.org)

iii) For topics not specific to wild animals, researchers will need clearance from the National Forestry Authority (NFA) [www.nfa.or.ug](http://www.nfa.or.ug). The Director will guide you on this requirement.

It is the researcher’s responsibility to process their own permits. The following documents are required by UWA:

- 3 identical passport format photos
- 2 copies of your fully completed UWA forms (applicable to all studies involving wildlife)
- 2 copies of your approved research proposal
- 1 copy of your CV

The National Forest Authority has a similar procedure and applications forms for research permits can be got on request.

The UNCST is the mandated clearance point for all research permits in Uganda. The UNCST only accepts applications recommended by the UWA or NFA and will need:

- 3 identical passport format photos
- 2 copies of your fully completed UNCST forms
- 3 copies of your fully completed President’s Office forms
- 2 copies of your approved research proposal
- 1 copy of your CV

It is advisable to always submit applications 2 months in advance in order to allow for enough time for processing.
Payment of permit fees

Researchers must collect their recommendation or permit letters from the clearing institutions and pay the required fees. The letters specify the amount of fees payable:

- The UWA fees usually range between **US$50** and a research report deposit fee of **US$300**
- The NFA may also require **US$50** before issuing a recommendation to UNCST
- UNCST charges a fee of **US$300** for a permit.

Permits are usually issued for a maximum of one year after which researchers will need to apply for renewal.

**Note:** *Do not book flights or travel to Sonso before getting advice from the Director who is in touch with UWA, NFA and UNCST.*

Collection and export of biological specimens

Collection of scientific specimens within the study areas of BCFS must have the prior approval of the Director. Duplicate samples may be requested by either NFA/ UWA/ Makerere University and this should be clarified before collection.

BCFS does not permit invasive research on any primate species. However, BCFS may grant permission for invasive work on non-primate species (with permission from NFA/ UWA and UNCST) and according to professional ethics.

If you wish to export biological samples, you will require export and import licenses. Export licenses are granted by UNCST. In order to obtain such a license, you need to draw up two separate Material Transfer Agreements (MTA) – one between yourself and UNCST and one between yourself and NFA/ UWA. Details of the MTA for UNCST are available on [www.uncst.go.ug](http://www.uncst.go.ug) while the one for UWA can be obtained directly from them (uwa@uwa.or.ug).

Please submit the MTAs to the relevant bodies as soon as possible since the processing time can be lengthy.

Samples may also require CITES clearance, which will also be granted as part of the UWA MTA procedure although this will add to the time for processing.

**Note:** Export permits will not be granted without first acquiring an import permit.

**VISAS**

Visas for international travelers entering Uganda can be obtained at Entebbe airport upon arrival and will last for 3 months time. The cost for this visa is US$50 (make sure to have the cash with you), although you can also pay the equivalent in British Pounds or Euros. If you obtain your visa at a consulate outside of Uganda, these are usually good only for 1 month but have a 3-month entry window. If you intend to stay for 3 months or longer, it is best to get your visa at the airport and then apply for an extension. The extension (also known as a student’s pass or pupil’s pass) can be obtained from the Immigration Office within the Ministry of Internal Affairs on Jinja Road, Kampala. You will need to take your research permit and a letter from UNCST specifically addressed to the Immigration Office. When you pick up your research permit from UNCST, make
sure and ask for this letter. You may also be asked for a photocopy of your student card, a letter from your University/Institution and a recommendation letter from BCFS. A copy of your return ticket, of your passport, a cover letter from the applicant and 2 identical passport format photos are usually required. The extension will be issued for as long as your research lasts (with a maximum of one year). The fee for a one-year student’s pass is $100 but can change according to government policy adjustments.

**Student/Research Pass (visa) information as of 2018**

On the website (https://visas.immigration.go.ug) the research visa is the same as the student visa. This is still the appropriate visa for non-student researchers. However not all the necessary documents required for the visa may be presented on the website and one is advised to prepare all the documentation listed below to ensure their application goes as smoothly as possible.

- Passport format photo
- Passport bio data page
- Letter from Institution (University) proving your study/research affiliation
- UNCST Organisation code: 340989984
- Letter of introduction from UNCST (To get this you need to submit a hard copy of a letter requesting a letter of introduction addressed to the Executive secretary, quote the reference number from your UNCST permit, attach your CV and permit letter/letter of approval.

For research assistants, their Principle Investigator will also need to contact UNCST and provide evidence that you are part of the approved project. You should also attach your research application to show you are a named person on the UNCST permit. You can attach this as the support letter from school.

- Scan of front and back of your student/staff card associated with the University if you are a research assistant without one of these you can use another ID card e.g. National ID card
- Letter of support from BCFS (Contact the Director, BCFS for assistance)
- Current immigration status (photo(scan of current visa)
- Apply online. The Visa office in Kampala will then ask for hardcopies of the various documents, payments and finger prints that should be presented in person.

Online there is a maximum file size of 250kb. Resizing documents can be rather tedious and we advise that; take a screen shot and crop it or on Windows, use the “snipping tool”. This keeps the file size small but everything is still clear (compared to if you save files to smaller sizes on programs such as Photoshop).
COMMITMENT TO BCFS

Following acceptance of your proposal and commitment to taking a research slot at BCFS, it is essential that researchers agree on their arrival and departure dates with the Director. Once the dates are agreed upon, one will receive the BCFS Terms and Conditions for Research Students and Invoice for camp fees from the Royal Zoological Society of Scotland (RZSS). The researcher is obliged to pay camp fees for the period agreed and commit to abide by the BCFS Terms and Conditions for Research students.

Please note that if you decide to leave BCFS earlier than scheduled, there will be no refund for the camp fees of the remaining duration. Also note that camp fees will not be refunded if someone decides not to come to BCFS after paying fees.

Camp fees

Researchers at BCFS pay camp fees £350 per month to the Royal Zoological Society of Scotland for the duration of their stay in advance. For short stay visits (<1 month), the part of month is paid pro rata. The Director will organise for an invoice to be issued. Researchers not staying at camp, but associated with the Budongo Conservation Field Station, are required to pay half of the camp fee (£175 per month). Payment of these fees entitle one to access to the camp facilities and to stay at camp a few nights every month at no extra cost.

The fee contributes towards BCFS operating costs, accommodation, laundry, cooks (NOT food) and development of the site. The camp fees must be paid by any visitor staying at camp or utilising the site, BCFS facilities or services. BCFS has programs that can support Ugandan students for accommodation and feeding but this can only be cleared by the Director. International researchers should bring proof of payment from RZSS as they come to camp.

Exemption of fees

Exemption of fees can only be organised by the Director. BCFS functions as a training facility for local students and can offer exemptions to selected Ugandan students and other guests from partner institutions under formal arrangements with BCFS.

RESEARCH AT BCFS

The Director oversees all research at BCFS and works with the Research Coordinator to ensure effective and efficient coordination and execution of work. Upon arrival at BCFS, all researchers are expected to present a copy of proof of payment of camp fees and a signed copy of the Terms and Conditions for Research Students to the Director or any such person acting on behalf of the Director.

Quarantine

BCFS enforces a strict 5-day quarantine period on all visitors and/or staff after international flights (this may be revised to 7-days in the future, please contact the Field Station before traveling for an update). This is period is between the day researchers enter Uganda and the day they are allowed to commence research in the forest. This is to ensure that you have not picked up any illnesses during travel which could then be transmitted to the forest fauna.
There is also a one-day quarantine period for anyone traveling between field sites to ensure diseases are not transmitted between different communities. The resident Veterinarian will offer guidance on this procedure.

**Working in the forest**

Always carry the following items as you go into the forest for work: reliable compass or GPS, whistle, torch, a map of the grid system, drinking-water and first aid materials. You should only go into the forest with a field assistant. If you go anywhere on your own (including outside of the forest), you should leave details with people at camp of where you are going and what time you expect to be back.

If at any time, a person, whether part of BCFS or not, is thought to be lost in the forest, this must be reported immediately to a senior staff member who will organise a search party. For safety, it is advisable to come back to camp if it starts raining heavily.

**The chimpanzees communities**

The Sonso community is the oldest research group and takes its name from the Sonso river at the heart of their home range. Habituation of Sonso chimpanzees started in 1990 and they are now fully habituated to close observation. The group currently has over 70 individuals.

In 2011, BCFS started habituating another chimpanzee community in Waibira in the north-eastern side of the Sonso community. Habituation of the second chimpanzee community would decrease research impact on the Sonso community, expand and diversify the range of research projects possible. The Waibira community has over 70 chimpanzees now habituated for research.

**Field assistants**

BCFS will provide researchers field assistants (FAs) to guide researchers in the forest. Field Assistants always collect basic data for BCFS and researchers need to consider this factor as they work with FAs. Researchers should organise their research proposals and data needs early and explain to the FA where they need their help.

**FA Schedule for Sonso chimpanzee community**

Sonso FAs work three days, followed by one day off; then work three days followed by two days off, and so on. FAs work from 7:00 to 16:30. There is no official break for lunch during the day but the FAs will bring their own food and water to the forest. If your research project requires nesting or de-nesting, consult and discuss with Research Coordinator in advance. This will require extra motivation for the FA.

**FA Schedule for Waibira chimpanzee community**

The Waibira chimpanzee FAs work 4 days followed by 2 days off. The working days start at 6 am and last until 18.30 depending on whether or not they are able to nest the chimpanzees. The fourth working day ends at 1.30pm. For both Sonso and Waibira any modifications to the schedule must be discussed with the Research Coordinator.

There are days when BCFS hosts visiting researchers that will need to use the same Field Assistant already allocated to a researcher. In this case the resident researcher may be asked...
not to come to the forest. The Research Coordinator will communicate this in advance for the resident-researcher to adjust their plans.

**Other studies** such as relating to amphibians, reptiles, birds and any other ecological studies have a different schedule organised by the Research Coordinator. The schedules are planned according to specific needs and where there is need to camp far from Sonso, the logistical requirements will change and they can be discussed with the Research Coordinator. Where BCFS does not have a specialised field assistant, the researcher will be advised accordingly.

**Field Assistant Holidays**

BCFS allows staff to go for leave. The FA makes a request for leave to the Administrator and is approved by the Director. The FA will alert the researcher on planned leave period and have an earlier understanding of each other’s plans. Further, there are a number of National holidays in Uganda (may be 1-2 a month), which are days off for FAs and most other BCFS staff. If you need to work on such days, this should be arranged well in advance with the FA and the researcher will have to compensate the FA personally but with guidance from the Research Coordinator. Some holidays are politically sensitive and BCFS is obliged to respect the gazetted holiday.

**Bonuses**

If you plan to pay your Field Assistant a bonus for extra work necessitated by your research, you will need to discuss this with the Research Coordinator first. In general, BCFS does not encourage a “culture of bonuses“ where each extra duty has to be matched by an extra bonus. However, a bonus is a good motivation. Discuss with the Research Coordinator on possible rates of compensation or gift.

**Non-BCFS Field Assistants**

In cases where a researcher needs an extra FA or a specialised external FA, (a decision which will be made in consultation with the Research Coordinator), it is important to ensure equal treatment. You will need to supply your FA with the perks that BCFS Field Assistants receive in addition to the salary: namely gumboots, rucksack, raincoat, binoculars, and any other allowances stipulated by BCFS Management. You may also be required to meet the costs of social security and taxes.

Finally, please note that research at BCFS is based on the idea of a partnership of equals, in which each person assists and learns from the other.

**Research facilities**

BCFS is growing and expanding research priorities. We shall share space and available facilities and use them carefully. The following research facilities are available at BCFS:

- Electricity points for charging equipment
- Library, including journals and theses
- Laboratory with a gas freezer, gas oven, scales, and liquid nitrogen tank
- Museum, including 5 chimpanzee skeletons as well as other specimens from the forest
- Herbarium collections
- Study area with full trail system (see map)
Researchers should bring their own equipment and materials. This is especially important for any lab work, which you might want to do at camp. If you are going to be using the freezer or oven, it will be your responsibility to pay for gas and make sure the tanks do not run out. Specialist equipment is sometimes difficult to find in Uganda. Therefore International students need to plan and get necessary equipment back home.

Changes in your Research
Permission to conduct work at Sonso is based on the content of your approved research proposal and you are not allowed to alter research questions, methods, work schedule, study location(s) or dates without approval from the Director. The UWA and UNCST also require to be notified of any changes.

ACCESS TO DATA
Researchers with a valid research permit are free to collect their own data as described in the accepted research proposal. Long-term data collected by the Field Assistants, including while working with a researcher, belongs to BCFS. Any access to BCFS data requires written permission by the Director after making a formal request. Volunteers generally have no ownership over data they collect and should discuss access with their supervisor prior to the start of data collection.

Research results
After completion of studies, researchers are required to send copies of their final reports, theses, and publications to BCFS to keep the library up-to-date. UNCST and UWA require a progress report and a final report. These reports should be in a specific format, so please contact UNCST and UWA before proceeding. Failure to submit these documents could jeopardize permit application of future researchers, including your own.

Publications
Please notify the Director about any research being written up for publication. Publication of any long-term data requires explicit written agreement with the Director who will also decide on co-authorship. It is good practice to agree on co-authorship and to sort out any issues relating to data ownership before submitting to a journal. Send a PDF of the final article to BCFS for the library and to so that we can update the website. You may also want to send copies of publications to UWA, NFA and UNCST.

LIFE AT CAMP IN SONSO

Accommodation
Accommodation at Sonso is a room with bed, beddings (mattress, pillow, sheets and blanket, mosquito net) desk and chair. Some rooms also have cupboards. If you need anything more added to your room, you will need to discuss with the Administrator. If any one adds anything to the rooms, the Administrator retains control over the room and its contents. If any of the items is damaged report to the Administrator. BCFS will try to give each long-term researcher a
room of his/her own, but short-term visitors or those with companions may be asked to share rooms. Fees will not be reduced for shared rooms.

Camp is equipped with a hot shower, which is heated in the afternoon. BCFS does not provide bathroom sandals, soap nor towels. Water for BCFS is harvested from the roofs during the wet season and stored in tanks around camp. In the dry season, water for showers, laundry and cleaning is taken from the Sonso River. Drinking water can be filtered, boiled and bottled water can be purchased privately if anyone so wishes. Visitors are advised to be resourceful with water at all times.

There are four pit latrines at camp. Please remember to bring a flashlight with you to the latrines at night since the hole can be hard to see in the dark. In order to minimize waste disposal in the forest, use the toilet before going for forest work.

**Residence at the BCFS site**

Only those employed by BCFS or undertaking research are entitled to reside at the site. All other visitors may stay only at the discretion of the Director. All overnight visitors must be introduced to Management.

The Director retains the authority at their discretion to ask any person to leave camp if it turns out that one’s conduct is no longer acceptable. While their reasons for doing so will be explained, such a decision takes effect immediately.

Visitors wishing to bring their children below 14 years age must arrange with the Director for guidance. BCFS will not be liable for any possible attacks from wild animals and any associated health risks affecting children.

**Social life at camp**

There are other people at camp and we are a family expected to live in harmony and peaceful co-existence. Kitchens, cutlery and a number of other items are shared between a number of people.

The Director and Research Coordinator will organise academic seminars where researchers share information. Visitors, researchers and other staff are expected to participate in the events. The Director, Research Coordinator, Administrator and others will introduce you to life at camp and help you settle in. Sometimes common dinners are arranged to socialise. Feel free to seek guidance where you are not sure.

**Food and cooking**

Basic evening meals are prepared by BCFS cooks over a wood-burning stove. This requires understanding and flexibility on timing of meals. The food is mostly vegetarian and consists of peas, pea-nut, beans, green vegetables, rice, potatoes, cassava and corn meal. Most of the foodstuff can be bought locally from Masindi or the nearby trading centres. If you are in camp during lunch hours, you can request lunch or prepare a quick one yourself. There is a self-catering kitchen equipped with a gas cooker for preparing meals. It is also possible to bake ‘ceremonial cakes’ from camp. Fish and meat can also be bought on specific days of the week. Consult the Cook and other residents at camp for guidance.
Camp fees do not include the cost of food. On average food can cost between 40,000 and 60,000 Ugx/week for communal food. This does not include money for extra personal preferences (beer, soda, biscuits, etc.). The team at camp have a food-kitty system where each person contributes a known amount of money to the kitty. Food shopping is done at least once a week in Masindi, usually by the researchers themselves on Friday afternoon. However the BCFS driver could help if a list of requirements and money is availed and he can find the time (let this not be a habit).

Communication
Postal Services
The station subscribes to Post Office in Masindi and mail for BCFS is collected whenever someone is in town. Most letters and postcards will take between 2 weeks and 1 month to arrive in Masindi from outside Uganda. Letters sent from Uganda can also take about the same amount of time. Packages can take much longer to arrive in Masindi and quite a few will never make it, especially if they are not sent as registered mail. If you wish to receive post, please use the following address:
c/o
Budongo Conservation Field Station,
P.O. Box 362,
Masindi, Uganda
If you need to send registered valuable parcels /packages by express courier you will need to seek guidance from the Administrator.

Cell phones
There is telephone signal at camp using MTN and AIRTEL mobile phones. Buying and registering a Uganda SIM card can be done in Kampala or Masindi. It requires a copy of your ID / Passport and a passport format photo to get registered. Once you have a SIM card and a phone, you can purchase and upload airtime/ internet time just about anywhere. Reception from camp (outside of the houses) is usually adequate, but varies. At the moment AIRTEL works very well and can be used to get internet hotspots. MTN also works and is popular for ‘mobile money’ transactions.

Internet
Internet connection at camp can be intermittent. AIRTEL can be used for Wi Fi dongos or internet USB sticks and hotspots using a mobile phone. Email often works well, but other browsing can be slow. Skype is possible but can be very unreliable at camp. It is advisable to try while outside camp at Kinyara or Masindi when the opportunity arises. Note that it’s not unusual for internet and or phone connections to go down for several days at a time.

Communication in the forest is enhanced by use of walkie talkies. Some parts of the forest have AIRTEL signal. The Field assistants sometimes use their traditional hooting calls as an extra.

Health concerns
The health and safety of fauna in Budongo Forest is taken very seriously. A simple cough or
cold introduced into the forest can have a devastating effect on the wildlife and potentially on BCFS operations.

It is everyone’s responsibility to ensure you come in good health and that your vaccinations are up to date. BCFS may require you to provide proof of vaccinations. You may be asked to show proof of yellow fever vaccination upon arrival at the airport. If you suffer from a medical condition or allergies you must inform the Director before arriving at camp to make proper arrangements. If it is a very serious condition you may consider not coming at all.

**Prophylaxis**
Uganda is a malarial zone and researchers have contracted it while at camp. Local Plasmodium strains are thought to be resistant to some drugs. You should speak to a physician before arriving in Uganda and bring anti-malarial drugs that are best for you. It is advisable to follow the prophylactic treatment. However if one still contracts malaria during their stay at BCFS, they can seek medical attention from the nearest medical facility in Kinyara about 15kms from camp.

**First Aid**
We strongly encourage all visitors to get first aid training before arriving at camp. There is a first aid kit at camp for emergency use. No problem if someone comes equipped with a complete first aid kit of your own. Note that it is dangerous to self-medicate except where it is the only risk considered safe. At this stage it is also important that you discuss any relevant medical conditions or allergies with the Management team at camp.

**Property**
BCFS does not have insurance for the contents of its buildings or other property so you may need to make private arrangements if you want to be covered for loss of property. BCFS is not in position and does not accept responsibility for any loss or damage however caused to property.

**Theft**
Although camp is generally secure, keep valuable items such as laptops in your room when not in use. Your room should always be kept locked if you are not at camp. If you are taking public transportation, keep an eye on your bags at all times. If you are traveling with expensive equipment, you can arrange for a private car or consider hiring two seats on a taxi to ensure that you are sitting beside your bags.

**Humidity in the houses**
During the rainy season, camp can be quite humid which can damage to your electronic equipment. Bring a dry box and enough silica gel to store your own equipment.

**Fire**
The main houses are made of wood and therefore possible steps must be taken at all times to prevent any outbreak of fire. For example, matches used to light the cooker should be
extinguished carefully and put in a tin. Smoking is forbidden near any wooden structure. In the event of fire, each person must act immediately to put the fire out. Small fires can normally be put out with a blanket and heaps of sand are located near each house. While water is ideal for putting out fires, it takes time to obtain and other measures should be used unless water is available already. Fire regulations are pinned to the wall of each house. Please read them and follow the instructions.

**Power**

Electricity for camp is harvested from solar panels. If used efficiently, the power should be adequate for the running of laptops, charging of phones and batteries and providing lights for the rooms at night. However, during the rainy season, power may not be enough especially if there are lots of people at camp. If you have large power needs, you should consult the Management team in advance. You may be asked to bring your own portable solar panels. Bring spare batteries for any equipment in case of power shortages. Charging priority is given to BCFS and work-related equipment. Personal equipment can only be charged if there is spare power. Switch off the mains if the charge controller shows orange color indicating low power. Draining the batteries will spoil them. Do not leave equipment to charge through the night.

**Vehicles**

BCFS vehicles must be treated with the most care and any problems should be reported. BCFS has a driver and the Director may authorise any other person to drive if they also qualify under the national laws.

In order to maintain community relations BCFS cars sometimes help people who ask for ‘lifts’. While using the cars, BCFS personnel take precedence over non-BCFS persons for transport except in the case of emergencies. Payment is not accepted for lifts. For personal trips from camp to Masindi special hire taxis can be organised privately.

**Leisure time**

If you wish to take some time off of data collection to travel, please let the management team know. Should you wish to go to Kampala, BCFS vehicles often travel back and forth. You may consult with the Administrator if there will be a vehicle traveling. The Management team may offer timing and safety advice on travel.

There is also a club at the Kinyara Sugar Works Ltd. Factory (KSWL), approximately 15 km away from camp, with a swimming pool, tennis courts, a golf course, and possibility for lunch. KSWL is a key player in BCF’s conservation strategy, and researchers are asked to be polite and respectful of this relationship regardless of their personal conservation attitude. The managers of the factory often visit camp and are welcome to do so.

**Emergencies**

In the event of an accident or emergency of any kind, the details must be reported to the Director or Administrator who will decide whether the police need to be informed. If a person is injured and requires immediate medical assistance, any person associated with
BCFS must do whatever is possible to help. In the unlikely event of being stopped by armed bandits, do not try to defend any property, surrender and remain alive. While at camp please get the telephone contacts of the people at camp for just in case you will need to call any one of them for help.

COMPLAINTS
All complaints or concerns of any kind should be made to the Director who is always assisted by the Research Coordinator, Conservation Coordinator and Administrator. Suggestions on how to improve life at camp are always welcome. Visitors and residents should be respectful of each other and behave in a manner that supports co-existence at camp.

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Uganda

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Website: www.budongo.org
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